

Catskill Cement Plant and ISO (International Standards Organization)

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Environmental & Quality Mangers



What is ISO 9001 and ISO 14001?

- The ISO 9001 Standard focuses on the effectiveness of the quality management system in meeting customer requirements.
 - › In other words it addresses what needs to be done to enhance customer satisfaction and continuously improve

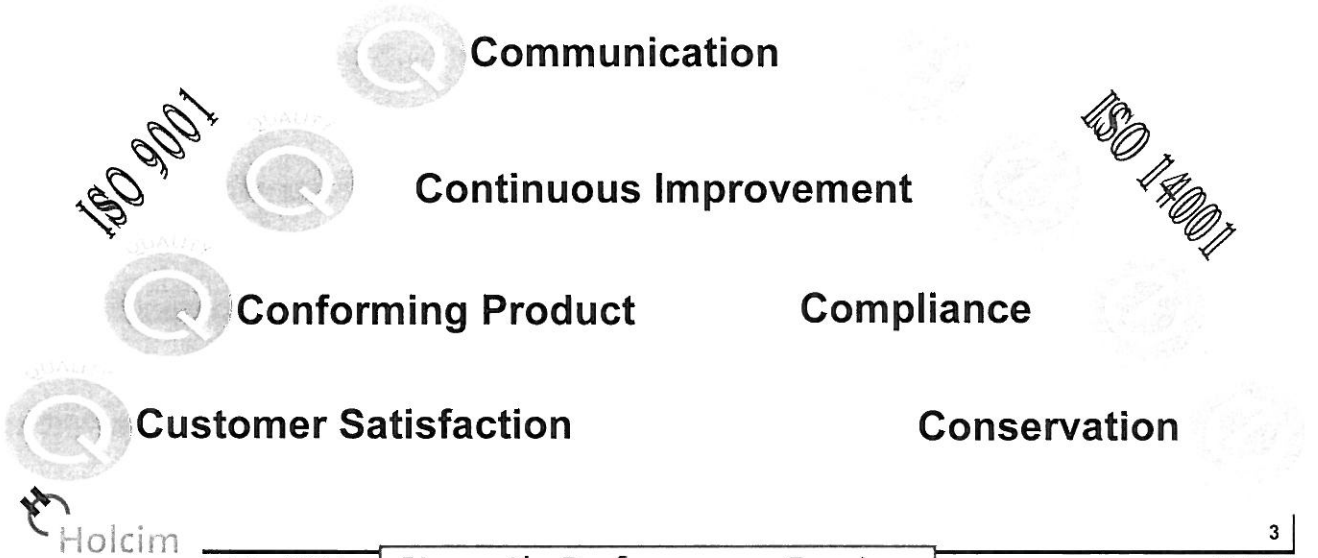
- The ISO 14001 Standard is the standard that is specific to environmental issues.
 - › Certification demonstrates a company's commitment to the environment



(1) *SO* Need To Know



Be the Cement Company of Choice



Holcim (US) Inc. **Strength. Performance. Passion.**

Quality Management System (QMS)

Quality
Management
System

in accordance with the

ISO 9001 Standard.



Quality Policy

Supporting our commitment to quality products and services



Holcim (US) Inc.

Catskill Plant

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Who sets the Quality Targets?

- The Quality Council
- Plant and Marketing get together, every other week by phone and every quarter in person to discuss the customer requirements.
- Signed agreement between both parties to supply product of a specific quality.



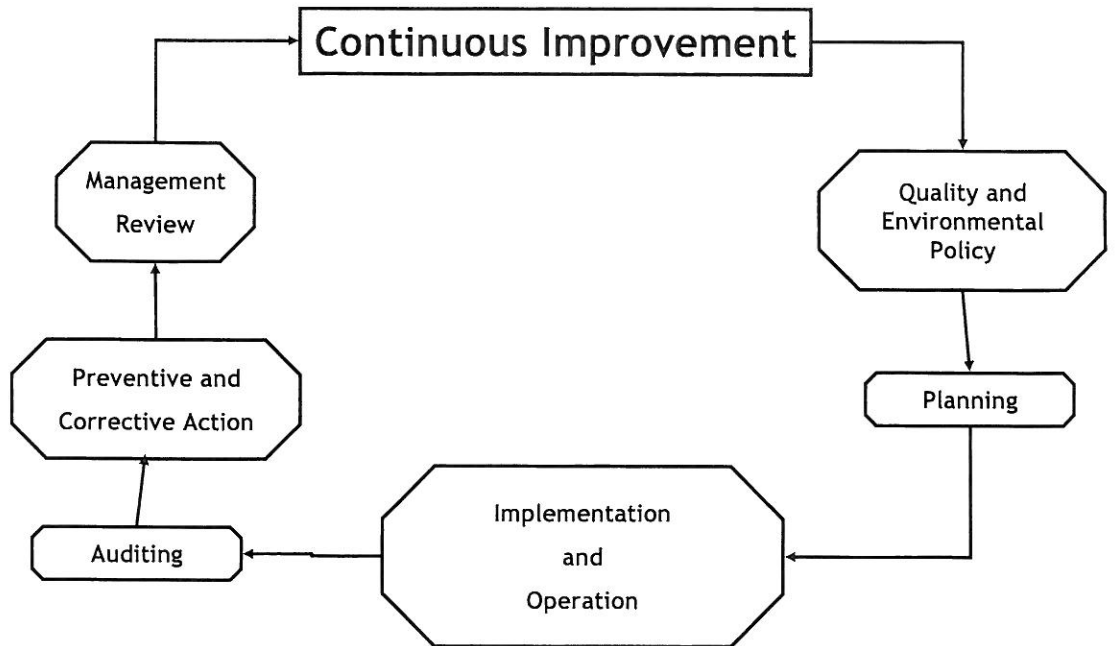
Holcim (US) Inc.

Catskill Plant

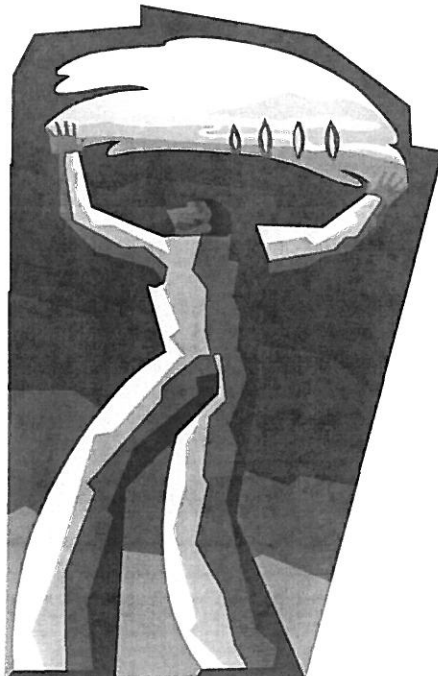
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Continuous Improvement Cycle



Environmental Management System (EMS)



**Environmental
Management
System**

in accordance with the

ISO 14001 Standard.



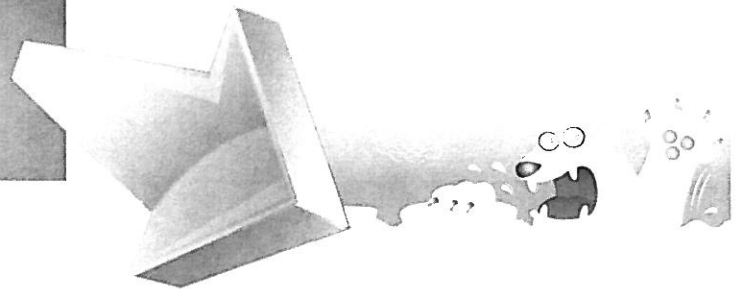
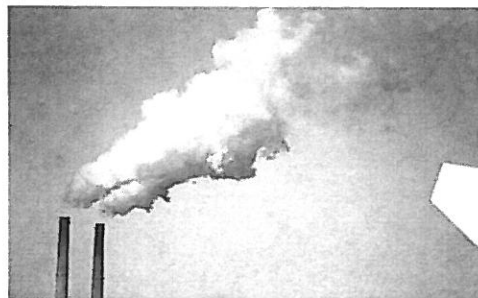
Environmental

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What is an aspect and an impact?

- Aspect is the cause of an event that can have an influence on the environment.
- Impact is the effect that event has on the environment.



Thank you

